

# Wayport Connects Your Guests to the World



**Wayport is the leading provider of high-speed Wi-Fi (802.11b/g) wireless and wired Internet access for hotels and their guests. Our service allows hotel guests to connect to the Web, email and corporate networks at speeds up to 50 times faster than traditional dial-up.**

## Wireless and Wired Options:

### All-Wireless Hotel:

- Leading-edge Wi-Fi (802.11b/g) wireless access throughout guestrooms, meeting rooms and public areas
- Ability to accommodate guests who do not yet have wireless equipment via Wayport's Wi-Fi Link Bridge
- Wired access in meeting rooms also available

### Wired Solutions:

- Wired guestroom access over existing wiring schemes:

**Unrated wiring plants:** VDSL (Very High Bit Rate Digital Subscriber Line)—compliant wired hardware solution from Wayport's list of qualified vendors

**Rated (Cat 5) wiring plants:** Switched Ethernet network using hardware from leading network equipment manufacturers

- Wired and wireless access in meeting rooms
- Wireless access in hotel common areas

## Hospitality focus with a proven, reliable solution.

Serving the hospitality industry since 1996, Wayport designs its products and services to meet the specialized requirements of the traveler and hotelier. Today, Wayport provides high-speed Internet access to more than 800 hotels, totaling more than 150,000 hotel rooms.

**Comprehensive solution.** Wayport provides the hotel with a full-service solution that includes network installation and monitoring, customer care, security and abuse management and VPN support.

**Ongoing sales and marketing.** Marketing collateral and staff training are provided for each property, joint marketing opportunities are available, and Wayport's exclusive eSales Team is proven to drive meeting revenue and increase occupancy.

**Content and products.** By teaming up with content providers, Wayport offers free digital editions of The New York Times, USA TODAY and BusinessWeek, via its service. Also, Wayport constantly develops new products to increase revenue from meetings. CyberCenter, our latest product, is an entire room near the hotel's meeting space set up to allow all attendees to check email, print a document or surf the Web for free.

**Expanding user base.** Wayport's membership programs and roaming partnerships with companies including AT&T Wireless, Sprint PCS, MCI, and SBC, plus promotions with industry leaders such as Intel, Dell, IBM and Sony, are increasing awareness of the service and driving travelers to Wayport-enabled locations.

**Fast Net for  
People on the Move**



# Hotel Internet Access

## Contact Information:

### Wayport Headquarters:

8303 N. MoPac Expressway  
Suite A-300  
Austin, TX 78759  
Toll-free: 1-888-4WAYPORT  
1-512-519-6000  
Fax: 1-512-519-6150  
Email: [hotelinfo@wayport.net](mailto:hotelinfo@wayport.net)  
Web: [www.wayport.net](http://www.wayport.net)

### Sales Office:

The Overlook at Las Colinas  
251 O'Connor Ridge  
Suite 240  
Irving, TX 75038  
Tel: 1-972-791-3900  
Fax: 1-972-791-7695

## Wayport's Comprehensive Solution

- Ongoing dedicated marketing and sales support
- Network installation, maintenance and monitoring
- Internet access in all guestrooms, meeting rooms and designated public areas
- On-site staff training and marketing collateral
- Toll-free 24/7/365 technical support with remote diagnostics
- Guest payment via Property Management System (PMS) interface or credit card
- Compelling digital content including free editions of The New York Times, USA TODAY and BusinessWeek
- Cutting-edge products such as Wayport's CyberCenter
- Co-branded Wayport Welcome Page
- Full VPN support
- Security and abuse management program

### Optional Products and Services:

- Staff Internet connectivity via administrative LAN connections
- Virtual Private Network (VPN) for secure inter-property connectivity
- Support for hotel affinity programs and promotions via the Wayport Welcome Page
- Network connectivity for business centers and kiosk applications

## Wayport's Nationwide Network

Wayport's service is offered in more than 800 leading hotels nationwide. Representative customers include:

### Hotel Partners:

- Four Seasons Hotels and Resorts
- Loews Hotels
- Wyndham International Hotels and Resorts
- Interstate Hotels and Resorts
- Windsor Hospitality Group
- Sonesta Hotels and Resorts
- Sierra Suites
- Summerfield Suites
- LodgeWorks
- John Q. Hammons Hotels
- Numerous individual hotels representing brands such as Hilton, Omni, Doubletree, Marriott, Embassy Suites and Radisson

Wayport also provides service in airports and McDonald's locations nationwide. For a complete list of locations, visit [www.wayport.net/locations](http://www.wayport.net/locations).

For more information,

call: **1-888-4WAYPORT**

email: **[hotelinfo@wayport.net](mailto:hotelinfo@wayport.net)**

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